



International Federation
of Red Cross and Red Crescent Societies
Global First Aid Reference Centre

SURVEY EUROPE ZONE: RED CROSS / RED CRESCENT NATIONAL SOCIETIES AND EMERGENCY MEDICAL SYSTEM



The main aim of this short questionnaire is to compare the involvement of Red Cross / Red Crescent National Societies within the National Emergency Services and to increase data base on the subject.

We would like to thank the following National societies for have been responding to our questionnaire:

Albanian Red Cross
Andorran Red Cross
Armenian Red Cross Society
Austrian Red Cross
Belgian Red Cross
Bulgarian Red Cross
Czech Red Cross
Danish Red Cross
Finnish Red Cross
French Red Cross
Georgia Red Cross Society
German Red Cross
Hungarian Red Cross
Irish Red Cross Society
Kyrgyzstan (Red Crescent Society of)
Republic of North Macedonia (The Red Cross of the)
Magen David Adom in Israel





Malta Red Cross Society
Monaco (Red Cross of)
Montenegro (Red Cross of)
Netherlands Red Cross (The)
Portuguese Red Cross
Romanian Red Cross
Russian Red Cross Society (The)
Serbia (The Red Cross of)
Slovak Red Cross
Spanish Red Cross
Swiss Samaritans Red Cross
Ukrainian Red Cross Society

General Data

Timeframe: from 20th September – 23rd October 2019

Number of respondents/countries: 28

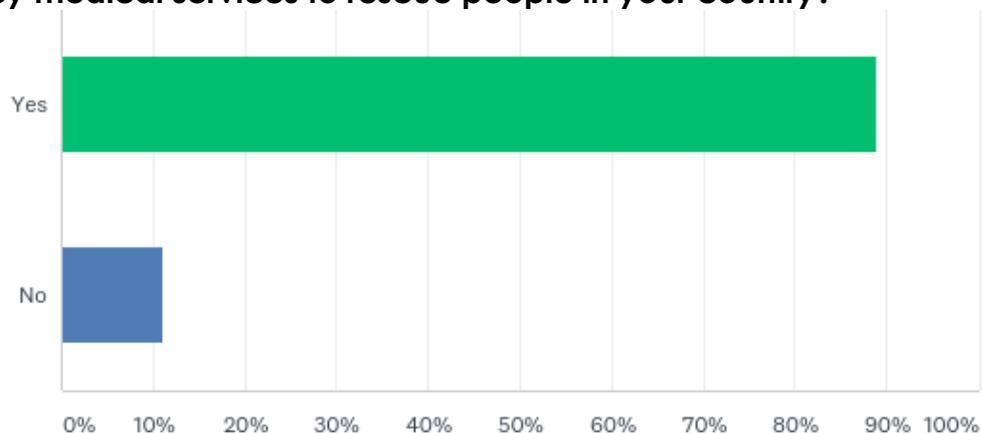
Position of the respondent: First aid Coordinator

Contacts and lead: Through Global First Aid Reference Centre,
first.aid@ifrc.org

A 5 questions online survey has been sent to all the National Societies of the IFRC Europe Zone.

Results

Does your National Society work with public agencies such as firefighters or emergency medical services to rescue people in your country?





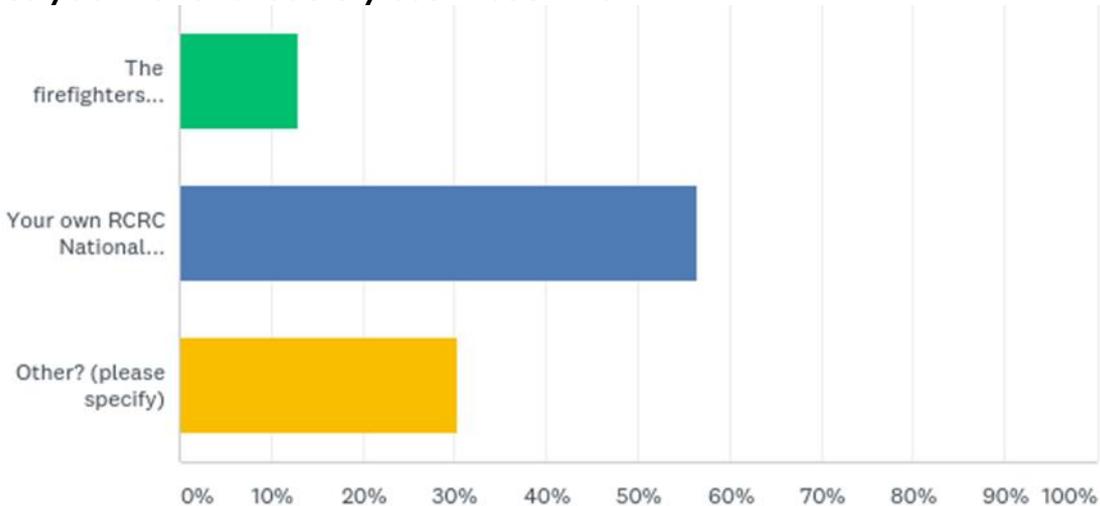
Only 3/28 respondents indicated that they don't work directly with National emergency services: Georgia RC, Serbian RC and Albanian RC. Israel (Magen David Adom) is the main provider in term of EMS, so for them questionnaire was irrelevant.

Which human resources do you dedicate to such work?

| ANSWER CHOICES | RESPONSES | |
|----------------------------------|-----------|-----------|
| Your National Society volunteers | 50.00% | 12 |
| Your National Society employees | 0.00% | 0 |
| Both | 50.00% | 12 |
| TOTAL | | 24 |

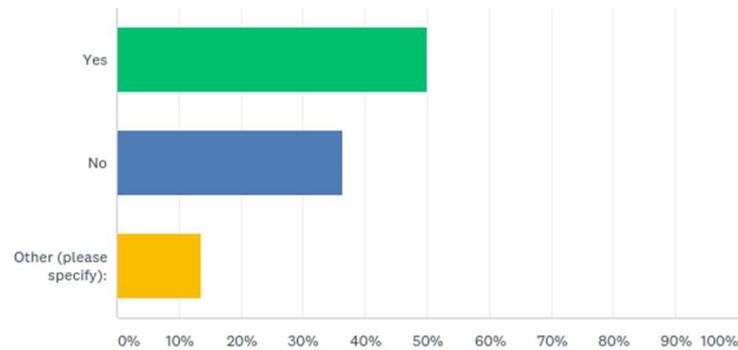
Volunteers are always involved in working in Emergency response.

Does your National Society use in such work:



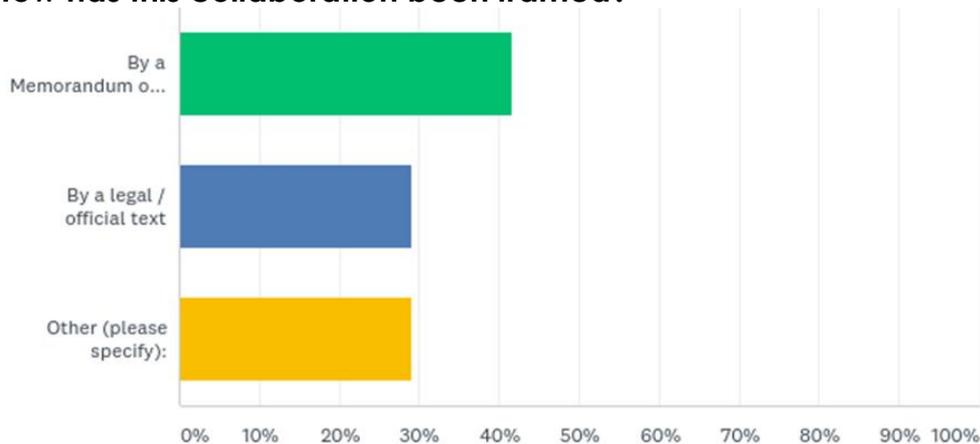
57% of the NS use their own RC/RC ambulance except Monaco, Austria and Ukraine (they are in the firefighter ambulance). It depends of the type of operation but some NS include in their ambulance: first aid activities, food, psychosocial support team etc.

Does this work include your National Society being part of the dispatching centre?



The half of the respondents indicated that they are part of the dispatching center. For Slovak Red Cross, it's only the case for mountain rescue.

How has this collaboration been framed?



The majority of the NS sign a Memorandum of Understanding, for specific operations like weather related-issues, intervention in rural area, attempts. Only the Netherlands, Germany, Austria, Czech Republic, Montenegro and Bulgaria have a legal text.

Conclusion

All the respondent of our survey indicated working with their National Emergency Services and it's a long-term collaboration, as part of their auxiliary roles (An agreement is signed). Governments count on the NS teams especially on mass casualty disasters but in the Europe Union, a lot of common mechanisms are identified for global events, area characterized by severe conditions and challenging geography. The majority of the National Societies are working in close collaboration or directly in the dispatching centre and the taskforce is mainly composed by volunteers. Unfortunately we lack of responses for emergency response in the RC situated in North Europe.



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Ressources and more

- √ **General Inspectorate for Emergency, Ministry of interior in Romania:**
<https://www.igsu.ro/>
- √ **Austrian Red Cross:** <https://www.rotekreuz.at/en/en/ambulance-services/>
- √ **Monaco Red Cross:** <https://www.croix-rouge.mc/nos-actions/secourisme/>
- √ **Netherlands Red Cross:** <https://www.rodekruis.nl/ehbo/ehbo-op-evenementen/>
- √ **Malta Red Cross:** <http://www.redcross.org.mt/en/ambulances-and-medical-services>
- √ **Swiss Samaritains:**
https://www.samariter.ch/sites/default/files/media/documents/Prospekt_Kursangebot_A5_3.pdf
- √ **British Red Cross:** <https://www.redcross.org.uk/about-us/what-we-do/uk-emergency-response>
- √ **Red Cross UE Office civil protection projects:**
https://redcross.eu/projects?theme_id=3

IFRC Global First Aid Reference Centre, hosted by French Red Cross

21 rue de la Vanne | 92120 | Montrouge | France

Tel. +33 (0)1 44 43 14 46 | **Email** first.aid@ifrc.org

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Website: <http://www.globalfirstaidcentre.org>

